



Gamka Sales Co., Inc.
983 New Durham Road
Edison, NJ 08817
732-248-1400 Phone
732-248-1445 Fax

September 1, 2018

RE: Equipment Repair Policies Update

Dear Gamka Customer,

In order to maximize our Service Department's repair capabilities and efficiencies, it has been necessary to implement several changes in its operations, following sound business principles. For example, we are not able to indefinitely store repaired equipment for some customers until it is required for their next project. Nor, from a business standpoint, should Gamka be expected to wait for payment until that time. Gamka guarantees equipment repairs for 30 days after completion. Repaired equipment left idle for lengthy periods may require charging of batteries, purging of stale fuels, etc., not part of the original repair or necessary at that time. The changes going into effect follow below. Your understanding is greatly appreciated. If you have any questions, please call the Service Department.

Effective October 1, 2018, please be advised that ALL repairs will be invoiced upon completion and are due and payable at that time. A storage fee of \$35 per day will apply for equipment not picked up after 7 business days from completion. Additionally, delivery is available for a fee.

Sincerely,

A handwritten signature in black ink that reads "Bob Hibler". The signature is written in a cursive, flowing style.

Robert B. Hibler
Director of Sales & Marketing